





Our recommendation is to print this worksheet and circle 1-2 things from each category that need attention in your business. Next, develop your plan of action in those areas and begin implementing.



Social (Cost Free)

- 1 Facebook
- Facebook Groups
- 3 Facebook Live
- 4 Facebook Stories
- 5 LinkedIn
- 6 Instagram
- 7 Instagram Stories
- 8 YouTube
- 9 Twitter
- **10** Snapchat
- 11 TikTok

NOTES



Email

- 1 Email drip campaigns
- Email newsletters
- 3 Video emails
- 4 Email follow up messages
- Email market updates





Local Market Content

- 1 Market Updates
- 2 Updated CMA's
- Local Businesses
- Local Attractions (parks, trails, etc)
- 5 Local Events
- 6 Local Market Expertise

NOTES



Property

- 1 New Listing Promotion
- 2 Open House
- 3 Mega Open House
- Follow up After Open House
- 5 Just Listed
- 6 Just Sold
- 7 Updated Virtual Tour
- 8 Updated Photography

NOTES



Lead Nurture and Conversion

- Past Open House Leads
- Past Online Leads
- Follow Up on Every Lead





Virtual

- 1 Virtual Tour
- 2 Video Tour
- 3 Virtual Listing Presentation
- 4 Virtual Buyer Consultation
- 5 Virtual Showings
- 6 Virtual Closings
- 7 Virtual Events for Past Clients
- 8 Virtual Home Buyers Class
- 9 Virtual Home Seller Class
- **10** Virtual Investors Class

NOTES



Paid

- 1 Zillow Leads
- 2 Realtor.com/Opcity Leads
- 3 Other Lead Buy Programs
- 4 Referral Programs
- 5 Google Ads
- 6 Facebook Ads
- Facebook Boosted Posts
- 8 Facebook Retargeting Ads
- 9 YouTube Ads
- 10 Instagram Ads





Website

- 1 Property Search
- 2 Blog
- 3 Update pages/content
- 4 Featured Listings
- **5** Local Content/Local Expert
- 6 Buy/sell Tips
- 7 Market Updates
- Social Proof (reviews/ recommendations/testimonials)

NOTES



Additional Lead Generation

- 1 Expired
- For Sale By Owner
- Withdrawn/Cancelled
- 4 Referrals from Other Agents
- 5 Past Clients/Database Referrals
- 6 Referral Sites/Companies
- Absentee Owners
- AirBnB/Vacation Rental Owners
- Investors





Database

- 1 CRM
- 2 All contacts classified (past clients, buyer, seller, A/B/C ratings)
- 3 Create a regular communication plan for everyone in your database.

NOTES



Communication Tools

- 1 Phone
- 2 Text and Text Automation
- Email Programs and Add-ons
- 4 Video (Zoom, Go To Meeting, BombBomb, etc)
- 5 Social Messaging

NOTES



Business Planning

- New/Revised 2020 Plan
- 2 30 Day Plan
- 90 Day Plan
- 4 Tracking Systems
- 5 Accountability Metrics
- 6 Daily Schedule





Direct Mail

- 1 Market Updates
- 2 Newsletters
- **Listing Information**
- CMA Offer
- 5 Farm Area
- 6 Buyers Guide
- Sellers Guide
- Reason Why (to buy or sell now)

NOTES



Safety

- 1 Personal Protective Gear
- 2 Policies for Showings
- 3 Policies for Closings
- 4 Working With Co-op Agents

NOTES



Customer Service

- **Answer Your Phone**
- Respond to Emails ASAP
- Practice Speed to Lead